Emergency Advice for Peasenhall Residents

Contents: Action:

- This advice has been specifically designed for the village of Peasenhall.
- In ALL cases of emergency, major or minor, call the emergency services **999**.
- Do not assume that somebody has acted, it is better that the initial response is duplicated than not given at all.
- The purpose of this advice is to provide a course of action to be taken by anybody involved in a major/minor emergency in Peasenhall that may put people, property or animals at risk.
- This advice will provide a list of local contacts and essential service numbers that will provide the appropriate assistance.

1. Determine the level of the emergency. **Major**: The nature and extent of the emergency is such that the number and type of casualties/persons involved requires more than a normal level of response. **Minor**: A more localised incident where normal procedures are likely to be adequate.
2. Contact appropriate emergency service via **999** and describe the level of the emergency.
3. Follow instructions given by the emergency service, supported by information included in this advice.
4. Take further appropriate action until the emergency services arrive.
5. If you require local assistance, contact one of the emergency volunteers (numbers provided below). Should the need arise to evacuate people for a length of time then Peasenhall Assembly Hall will be utilised with assistance given by available volunteers.
6. As Peasenhall is a small village with a tight knit community, when implemented, this advice can prove to be of great assistance to the emergency services and locals alike. In all circumstances the elderly, young and vulnerable take priority. By good neighbourly care and attention, with the help of those on the contact list who can coordinate assistance, most situations can be dealt with.

Please care for vulnerable neighbours & help if they need it.

CONTACTS:

This list of contacts has been compiled from people who are involved with Peasenhall Parish Council and volunteers having certain skills and equipment. They are also situated to cover all areas of Peasenhall.

Emergency Volunteers: -

Chairman. Councillor Barry Rowing 07876302401 Chapel Lodge

Alison Nichols, Clerk to the Council 07942 366160

First Aid assistance: TBC

UTILITIES & COUNCILS:

EMERGENCY SERVICES – Police, Fire Service & Ambulance - **999**

ELECTRICITY (Power Cut) 0800 31 63 105 (UK Power Networks)

CALOR GAS 0800 111 999

ESSEX & SUFFOLK WATER 0345 7820999 (24hr Emergency line)

SUFFOLK COUNTY COUNCIL 0345 606 6067 (Customer Services)

EAST SUFFOLK COUNCIL 0333 016 2000 For Out of hours emergencies **01284 776100** (East Suffolk Council's out of hours emergency line is now operated by West Suffolk Council.)

ENVIRONMENT AGENCY - **Floodline** 0345 988 1188 (24-hour telephone service)

Environmental incident hotline 0800 80 70 60 (24-hour telephone service)

Type talk (for the hard of hearing) 0345 602 6340

In the event of a road blockage some of the above contacts may have access to both tractors and chainsaws should they be urgently needed.

A heart defibrillator is sited in the red phone box opposite the Post Office Stores & at the rear of Peasenhall Assembly Hall.

Last Published September 2025 - These details to be reviewed annually.